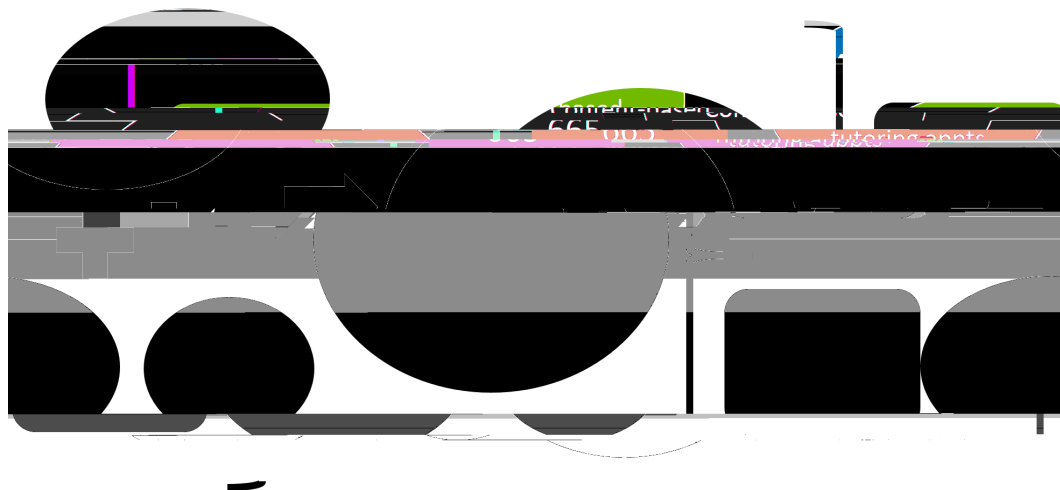# Tutoring and Writing Center, Olin Library | FA 2019 End of Semester Report

FA 2019 Usage Data for One-to-One, Scheduled Appointments

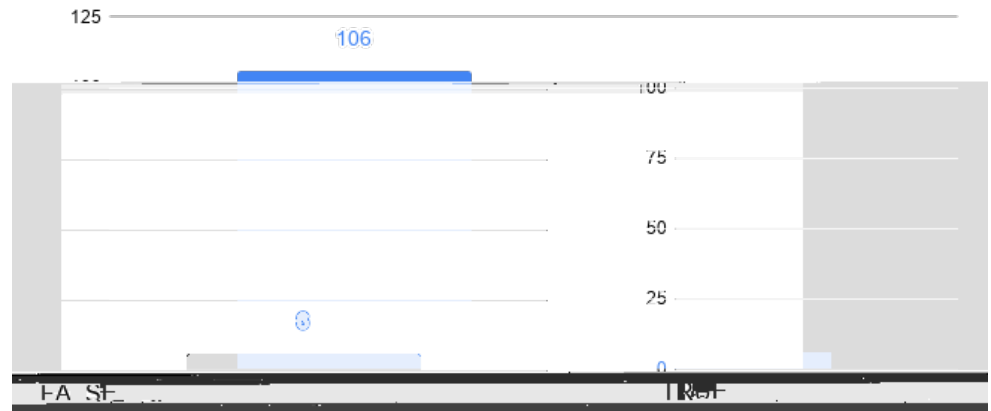**Courses with 10 content-based tutoring sessions or greater during the semester:**

Course number	Course name	Number of Appointments
CHM-120	Chemistry I	168
INB-372	Intl Financial Management	166
SPN-201	)-2.4 (er)15.5 (m)-2. 1 114 Tc -	

		20
PSY-150	Perspectives in Psychology I	20
PSY-250	Stats & Rsch Meth I w/Lab	20
BUS-230	Financial/Managerial Acctg	18
ECO-202	Econ in Historical Perspective	18
MAT-110	Applied Calculus	17
PSY-255	Stats & Rsch Meth II w/Lab	17

RCC-100

-316	Ecology	13
MAT-140	Intro to Discrete Mathematics	13
MAT-219	Probability & Statistics	13
MUS-153	Keyboard Harmony 1	13
SPN-210R	Review of Intermediate Spanish	12

MAT-

True or False: I learned something during my visit that I will use in the future.

BEFORE my visit to the TWC, I felt (select all that apply)

Nervous	44
Overwhelmed	40
Confused	
Hopeful	
Frustrated	
Confident	
Neutral*	
Not confident*	
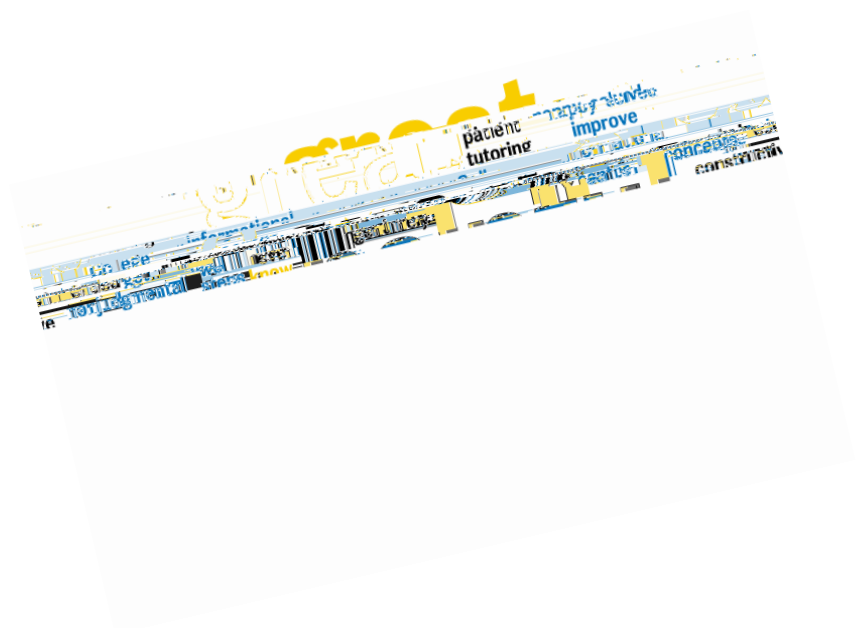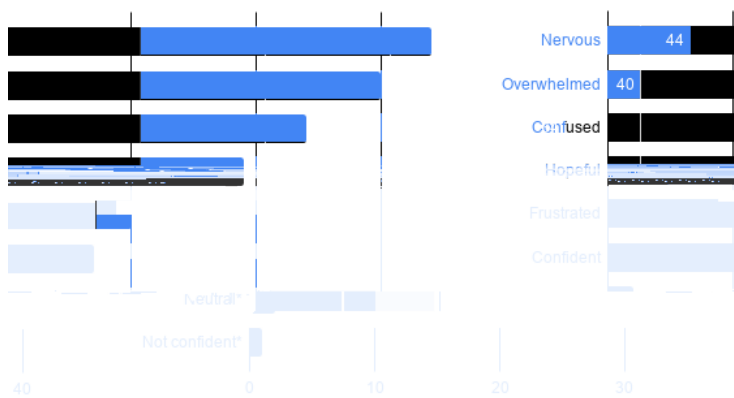
Additional Data

Cancellations

Total cancellations: 874

Cancellations within 18 hours (marked as no-shows): 238

True no-shows:156

Appointment Requests

Total appointment requests: 377

Why students submit appointment requests:
- x They cannot find an appointment at a time that works for them (the tutor(s) for the course do not have availability when they need or the tutor's schedule is full).
- x They are requesting an appointment sooner than 18 hours in advance.
- x We do not have a tutor in place for their course.
  rCID 22 >>BDC p(n6o)]TJ 0 Tc u6 5006/-0 0 1164192 12.6 5006 5006/-0 0 1164192 12.6 5006 5006

Writing Consulting appointment requests: 170